

Here's what some of our satisfied customers say about our service.

We have been using the services of Clear Water Cleaners for many years. We have never had a better job done in the 43 years of being in business.

They have cleaned our carpeted areas and cleaned and re-sanded our maple floors of 5000 square feet and all looks great.

I would highly recommend this company-excellent service-reliable and honest.

Sincerely,
Irene Cooperman
President of Epitome in the Galleria

I would just like to thank you for the wonderful job that your company did on my carpet. I have never seen it so clean. My husband and I live on a farm and we track in a lot of dirt and there was a bad stain on the carpet. Your crew was unable to clean the stain but they did a carpet repair. It was like there was never a stain there!

Your technicians were clean and professional. They came into my home and introduced themselves. They told me what they were going to do and then they went about their work. They answered all of my questions and were friendly the entire time.

This is my first time writing to a company. The job was so good that I just had to send this letter. I will refer your company to all of my friends.

Thank you so much for coming into my home and providing this service for me. I will call again for your service.

Thank you!
Loretta Moeller

Clear Water Cleaners Inc
320-558-6690
800-975-7536

Clear Water Cleaners Inc
Believes in Training
And Certification.

In order to give our customers the best possible and most professional carpet cleaning services, Clear Water Cleaners has invested time and money to train and certify our technicians. We have chosen to do this through the guidelines' of an international non-profit organization called the IICRC.

You may ask, what is the IICRC?

The IICRC (Institute of Inspection cleaning & Restoration Certification) is a non-profit certifying body for the flooring inspection, floor covering and specialized fabric cleaning and disaster restoration industry. Organized in 1972, the IICRC currently represents more than 3,500 certified Firms and more than 33,000 certified Technician in 30 countries. The IICRC, with participation from entire industry, sets standards for inspection, cleaning and disaster restoration. IICRC certified technician(s) must complete an intense course and pass a written examination in order to become certified.

Clearwater cleaners have successfully done this!
The IICRC helps us to satisfy you --- our customer.

For additional information you can access their website at www.iicrc.org.

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Clear Water Cleaners Inc.
Cleaning to IIRC Industry Standards

“The Ultimate in Textile Care”

Customer Service Information Guide

Select the carpet cleaning package that best suits your needs while meeting the cleaning specifications of your carpet.

IICRC certified Technician

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Value

Cleaning Package

The following carpet cleaning package provides a good value. Our value package is for customers needing traffic lane cleaning only. No furniture will be moved. Includes three step process listed below.

1. **PRECONDITION** heavily soiled areas with natural citrus based cleaners. Removes as many stains as possible and also provides natural deodorization.
2. **Soil extraction with low moisture unit.** Contains neutral rinsing agents recommended for stain resistant carpets as well as wool and special fibers.
3. **Application of fabric softener.** Removes detergent residue according to manufactures specifications, leaving fibers soft with a silky feel.

Preferred

Cleaning Package

The following package provides carpet cleaning according to IICRC standards and manufacturers specification by a certified technician. Our preferred cleaning package provides an excellent value in addition to adhering to industry standards, however, does not include carpet protector or speed drying. Choose this package when carpet protection is not a necessity.

1. **Pre-inspection** of carpet.
2. **Dry vacuum carpet.** Removes dry soils that damage carpet fibers.
3. **PRECONDITION** heavily soiled areas with natural citrus based cleaners. Removes as many stains as possible and also provides a natural deodorization.
4. **Agitate Carpet.** Carpet grooming lifts and separates matted fibers in addition to even distribution of preconditioning agent.
5. **Soil extraction with low moisture unit.** Contains neutral rinsing agents recommended for stain resistant carpets as well as wool and special fibers.
6. **Application of fabric softener.** Removes detergent residue according to manufactures specifications, leaving fibers soft with a silky feel.
7. **Grooming of carpet** for even distribution of carpet softener.
8. **Furniture moving.** Move light furniture. Important note: we do not move electronics, large heavy furniture, pianos and antiques.
9. **Blocks and tabs** placed under furniture to protect furniture that was moved (do not remove until carpet is completely dry).

Preferred Plus

Cleaning Package

The following package provides carpet cleaning according to IICRC standards and manufacturers specification by certified technicians. In addition our preferred plus package includes the carpet protector and air movers to help speed the drying process. Simply the finest!

1. **Pre-inspection** of carpet.
2. **Dry vacuum carpet.** Removes dry soils that damage carpet fibers.
3. **PRECONDITION** heavily soiled areas with natural citrus based cleaners. Removes as many stains as possible and also provides a natural deodorization.
4. **Agitate carpet.** Carpet grooming lifts and separates matted fibers in addition to even distribution of preconditioning agent.
5. **Soil extraction with low moisture unit.** Contains neutral rinsing agents recommended for stain resistant carpets as well as wool and special fibers.
6. **Application of fabric softener.** Removes detergent residue according to manufactures specifications, leaving fibers soft with a silky feel.
7. **Grooming of carpet** for even distribution of carpet softener
8. **Apply carpet protector.** Preserves carpet appearance and revives carpet stain resistance.
9. **Grooming of carpet** for even distribution of Carpet protector.
10. **Furniture moving.** Move light furniture. Important note: we do not move electronics, large heavy furniture, pianos and antiques.
11. **Blocks and tabs.** Placed under furniture to protect furniture that was moved (do not remove until completely carpet is completely dry.
12. **Use of air movers** to speed up the drying process.

Clear Water Cleaners Inc

Professional Textile Care
IICRC Certified Technicians

PO Box 195

Clearwater, MN 55320

320-558-6690 or 800-975-7536

www.clearwatercleanersinc.com

inquires@clearwatercleanersinc.com